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Aetna Better Health® of Illinois

Illinois Medicaid provider revalidation update

The Illinois Department of Healthcare and Family Services (HFS) has announced changes to the Medicaid provider revalidation process based on new guidance from the Centers for Medicare & Medicaid Services (CMS).

What you need to know

CMS now requires certain providers to complete revalidation within a new two-year cycle rather than the standard five-year cycle. This change may affect:

- High-risk providers
- Providers without a National Provider Identifier (NPI)
- Laboratory providers
- Applied Behavior Analysis (ABA) providers

Providers who are newly enrolled or completed revalidation between April 30, 2025, and April 30, 2026, are not affected by this change.

Why revalidation is important

All Illinois Medicaid providers must successfully complete revalidation to remain enrolled and eligible for reimbursement. **Failure to complete revalidation by the assigned due date will result in disenrollment from Illinois Medicaid, which may interrupt claim payments. Reinstatement cannot be applied retroactively.**

Watch for email notifications

HFS will send revalidation notices by email:

- 90 days before your revalidation due date
- 30 days before your revalidation due date

Notifications are sent only to the email address(es) listed in your IMPACT enrollment record and are not mailed. **Do not begin the revalidation process until you receive an official notification from HFS.**

Need help?

Additional information is available on the [HFS Provider Revalidation webpage](#). For questions, contact the HFS Provider Enrollment Unit at **1-877-782-5565**.